



User's Guide

ADATA® URBAN TAPSAFE App

(Version 1.0)



Revision History

Date	Revision	Description
2026/04/14	1.0	Initial release



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Initial State

The URBAN TAPSAFE is ready for use as a standard external SSD. To activate NFC authentication and protect your data, download the dedicated mobile app and follow the initial setup instructions.

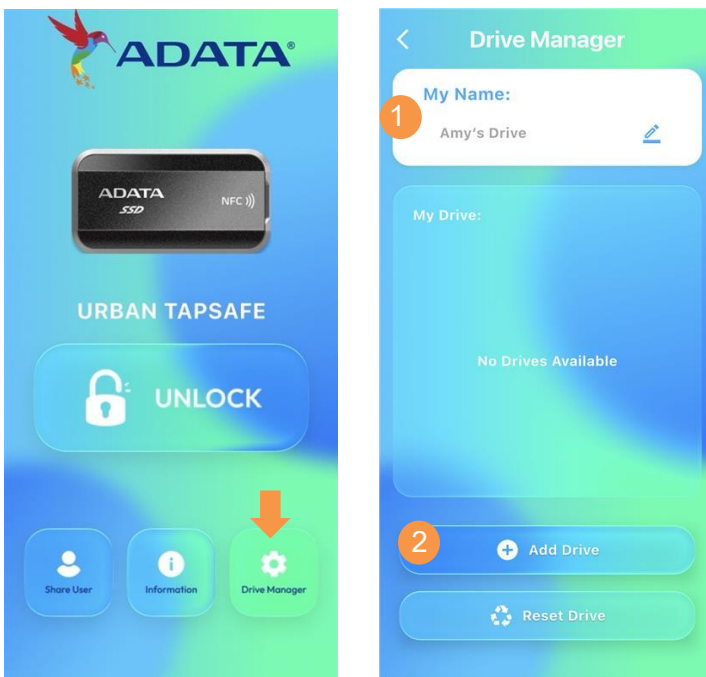
Enabling NFC Authentication

Step 1. Download & Setup:

Download the URBAN TAPSAFE app from the App Store or Google Play Store.

- App Store: <https://apps.apple.com/tw/app/urban-tapsafe/id6758333018>
- Google Play: <https://play.google.com/store/apps/details?id=com.ADATA.UrbanTapSafe&hl=en>

Step 2. Tap **"Drive Manager"**. You can personalize your account under **"My Name"** (1) and then select **"Add Drive"** (2).





Step 3. Drive Details Settings:

- a. Drive Name (1): Enter a name for your device (Default: "My Drive").
- b. Password (2)(3): Create a secure password (at least 1 character) for the URBAN TAPSAFE. **This is the only password that can unlock the device.**

Notice:

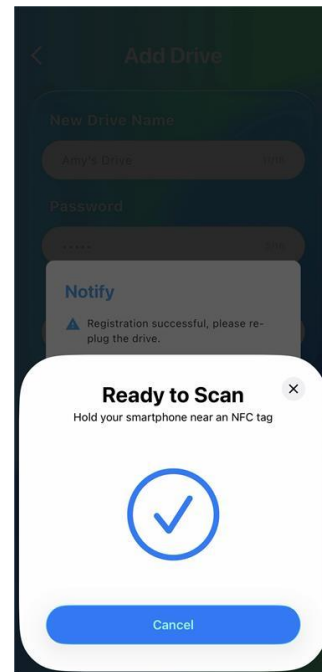
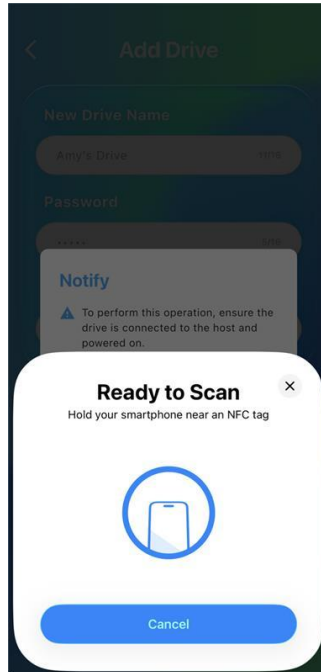
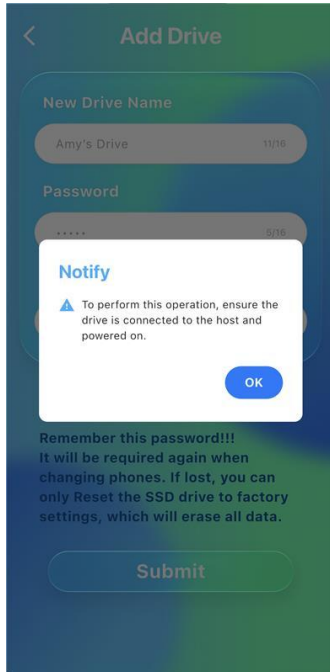
- *This password is required when adding the drive to a new phone.*
- *Keep this password secure. If lost, the data on the drive cannot be recovered.*

The screenshot shows a mobile app interface titled "Add Drive". It has a blue header with a back arrow and the title. Below the header are three input fields, each with a numbered orange circle to its right: 1. "New Drive Name" field with "My Drive" as the default text. 2. "Password" field with "Enter Password" as the placeholder text. 3. "Confirm Password" field with "Enter Confirm Password" as the placeholder text. Below these fields is a section titled "* IMPORTANT:" followed by a warning: "Remember this password!!! It will be required again when changing phones. If lost, you can only Reset the SSD drive to factory settings, which will erase all data." At the bottom is a large blue "Submit" button.



Step 4. Pairing:

- Connect the URBAN TAPSAFE to a computer or smartphone for power.
- Place the NFC logo on the URBAN TAPSAFE near your phone's NFC sensor for approximately 3 seconds. Setup is complete once a checkmark (✓) appears in the app.



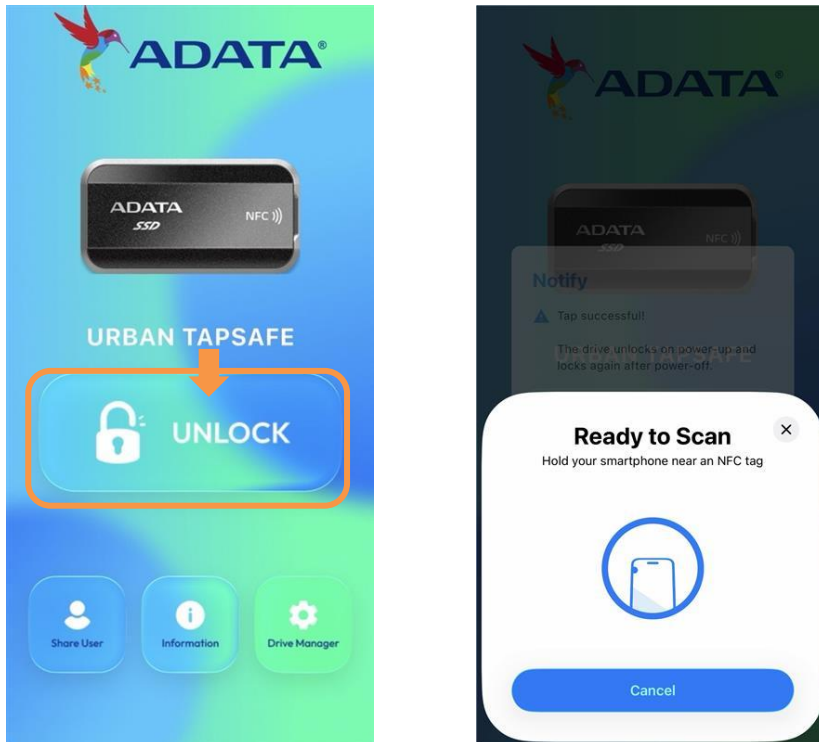
Step 5. Finalize Setup: Unplug the URBAN TAPSAFE and then plug it back in. A **Red LED** confirms it is successfully locked and will not be recognized by your computer.



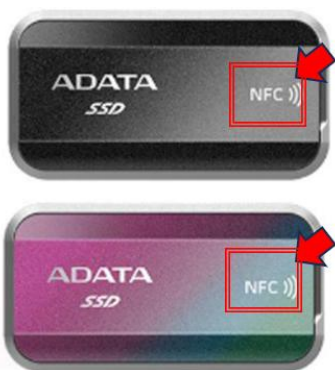


Unlocking Your External SSD

Step 1. On the app home screen, tap the Unlock icon to enter pairing mode.



Step 2. Place the NFC logo on the URBAN TAPSAFE near your phone's NFC sensor for approximately 3 seconds.



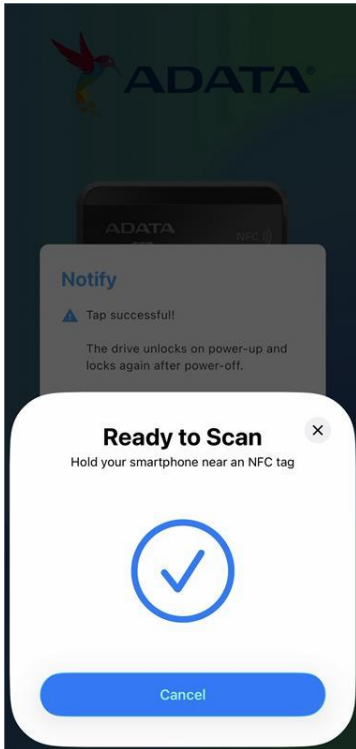
Notice:

While you can scan the drive while it is unpowered, it is recommended to have the drive plugged in to avoid connection errors.



Step 3. Unlock Success:

a. Once the checkmark (✓) appears and the prompt clears



b. The URBAN TAPSAFE's LED will turn blue, indicating it is unlocked.



Notice:

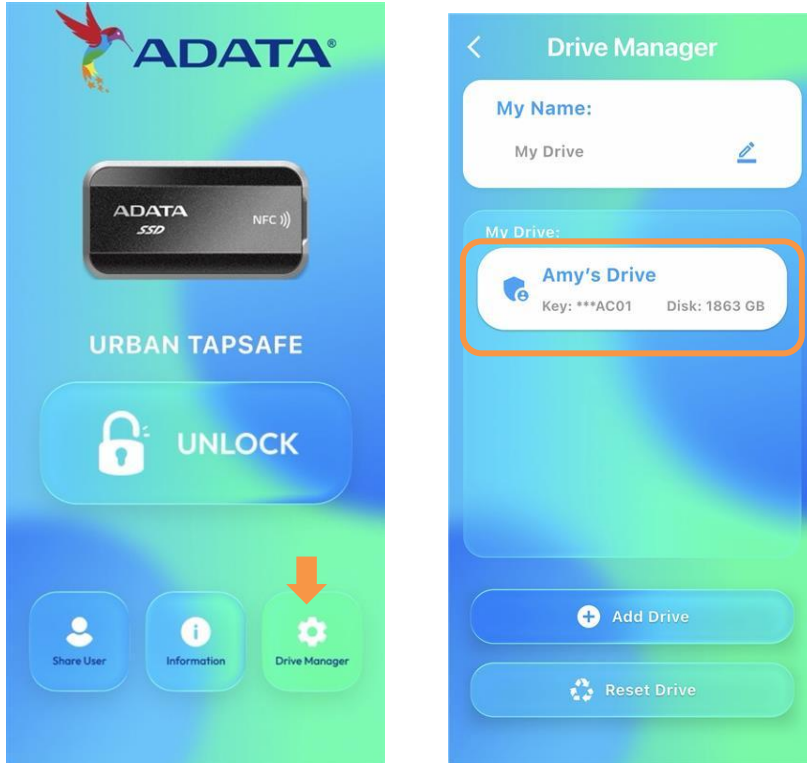
If you scan the drive while it is unpowered, you must plug it in and then unplug it again to re-lock the device.

Step 4. Re-locking: Simply disconnect the drive from power to lock it automatically.

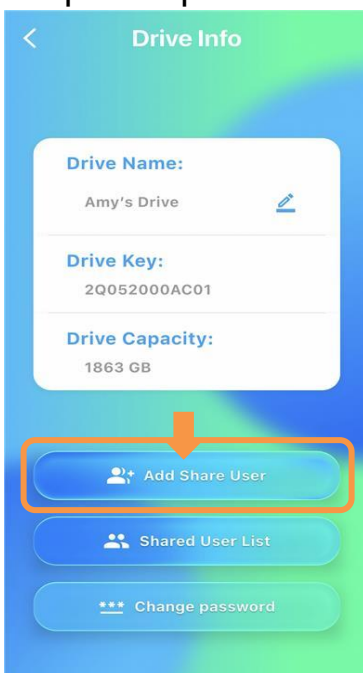


Adding Users

Step 1. Tap “**Drive Manager**” and select the drive you want to share.



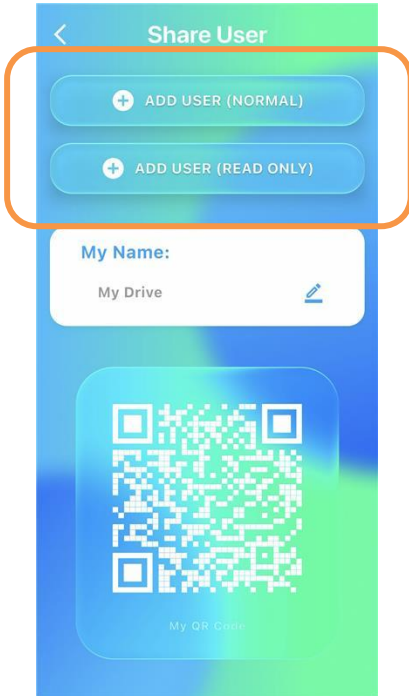
Step 2. Tap "Add Share User".





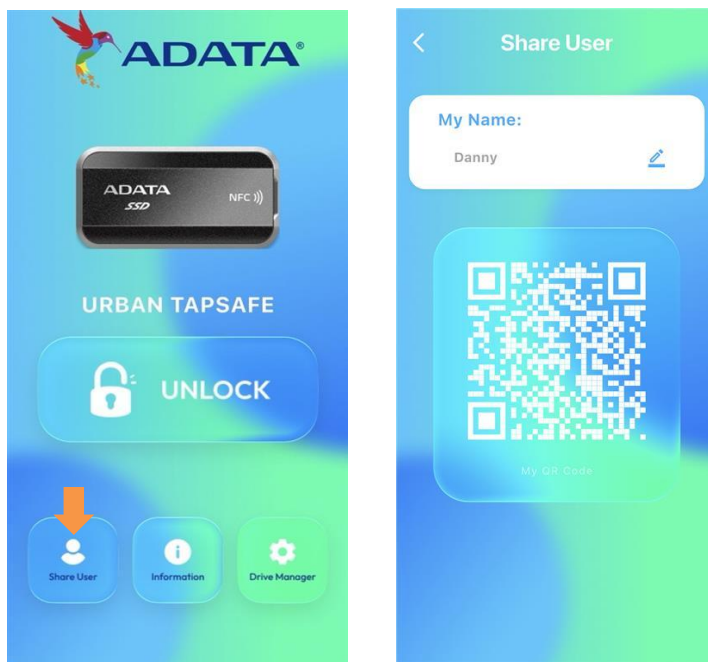
Step 3. Select Permissions:

- NORMAL: Full read and write access (same as the owner).
- READ ONLY: View files only; cannot save or edit data.



Step 4. Scan QR Code:

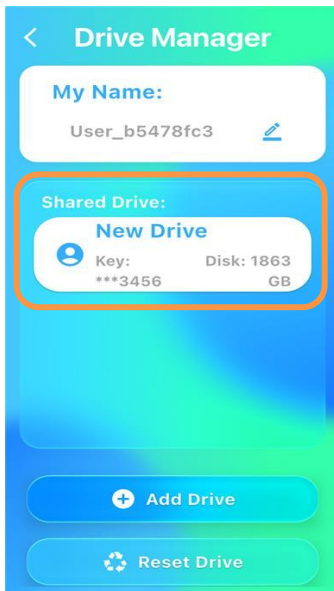
Use your phone to scan the QR code displayed on the recipient's screen.





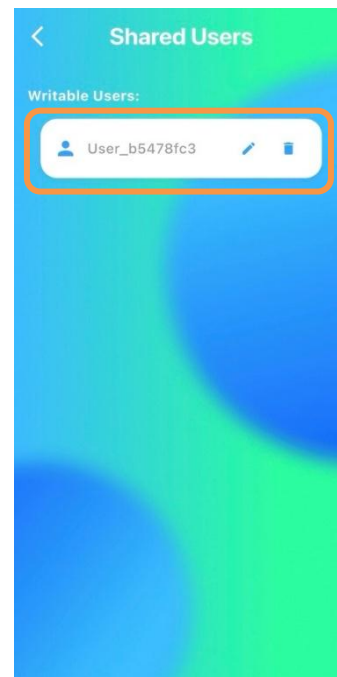
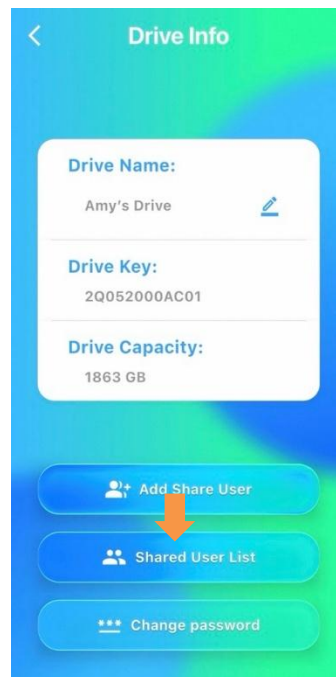
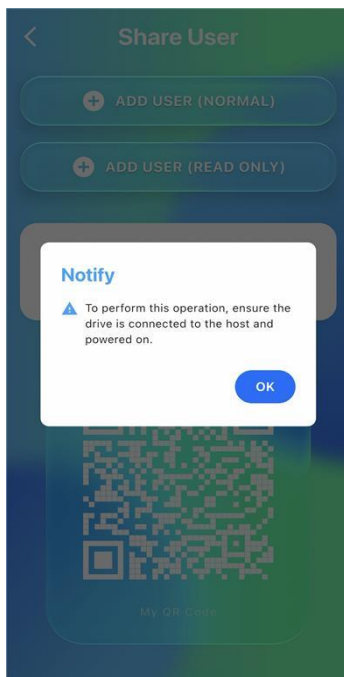
Step 5. Verification:

Perform a test unlock while the owner's drive is powered; 'Shared Drive' will then be visible in the Drive Manager.



Step 6. Manage access:

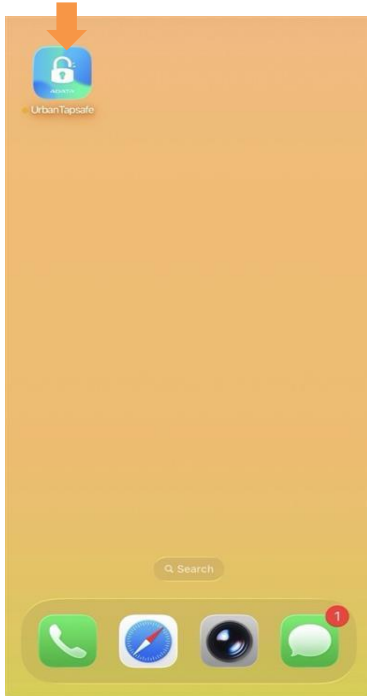
Once successful, the recipient will appear in your "Shared Users" list. You can rename or remove shared users at any time.



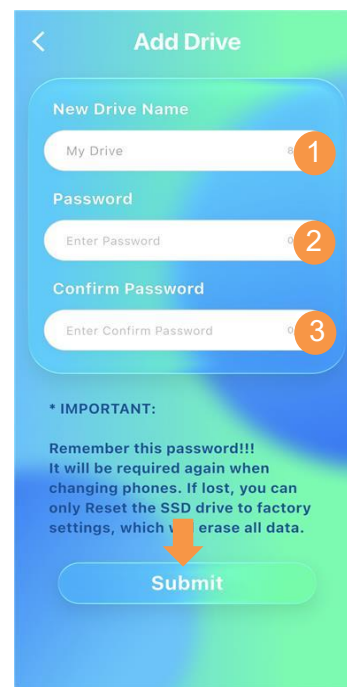
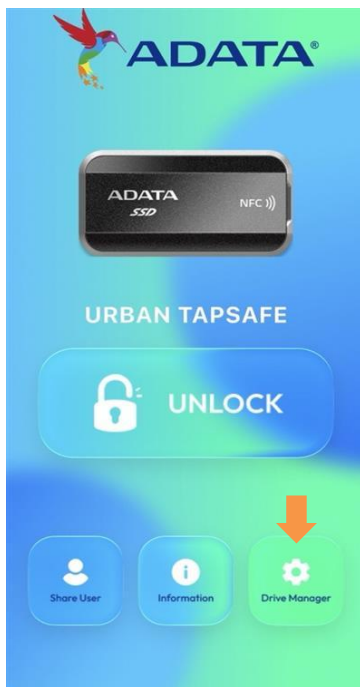


Switching to a New Phone

Step 1. Install the app on the new phone



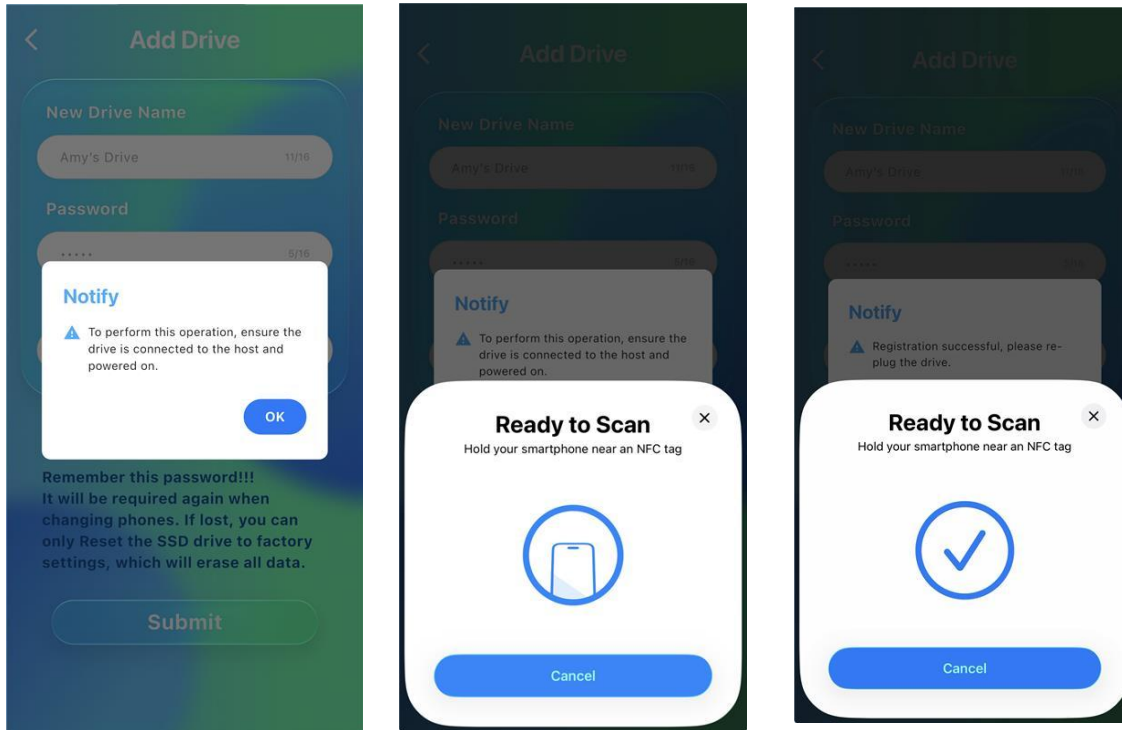
Step 2. Tap Add Drive, enter your original password, and then tap submit





Step 3. Pairing:

- Connect the URBAN TAPSAFE to a computer or smartphone for power.
- Place the NFC logo on the URBAN TAPSAFE near your phone's NFC sensor for approximately 3 seconds. Setup is complete once a checkmark (✓) appears in the app.



Step 4. Once paired, ownership transfers to the new phone.

Notice:

The original phone will lose ownership of this drive.



Troubleshooting & Factory Reset

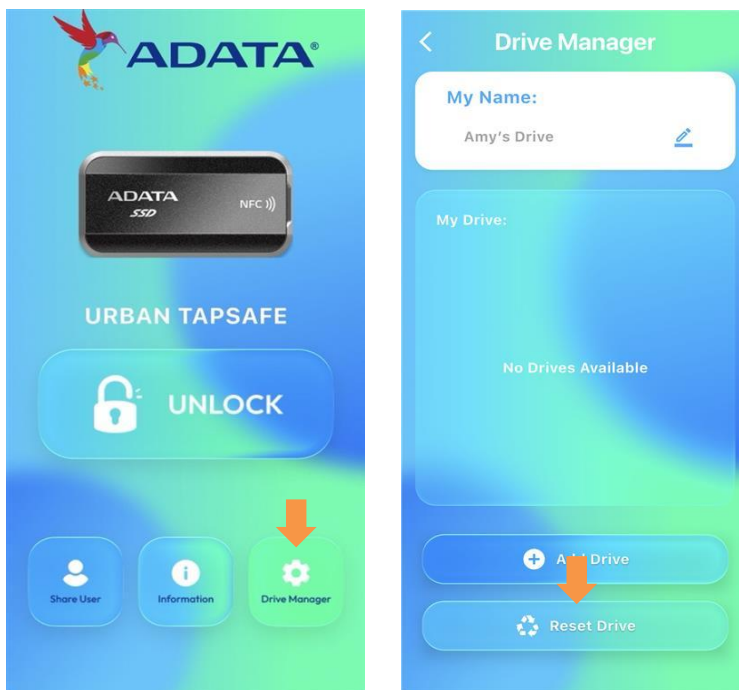
Notice:

A factory reset will erase all settings and permanently delete all data on the drive.

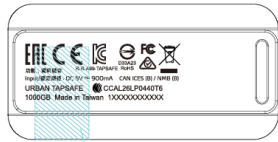
- 1. If you change phones and forget your password, you cannot regain ownership via "Add Drive".*
- 2. If the drive cannot be unlocked, a reset is required.*

Reset Procedures:

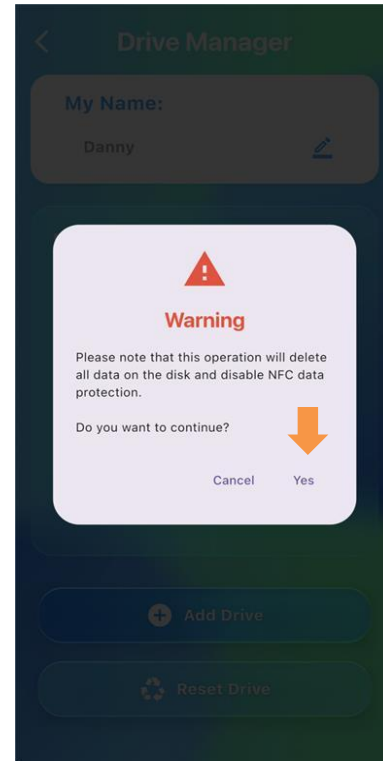
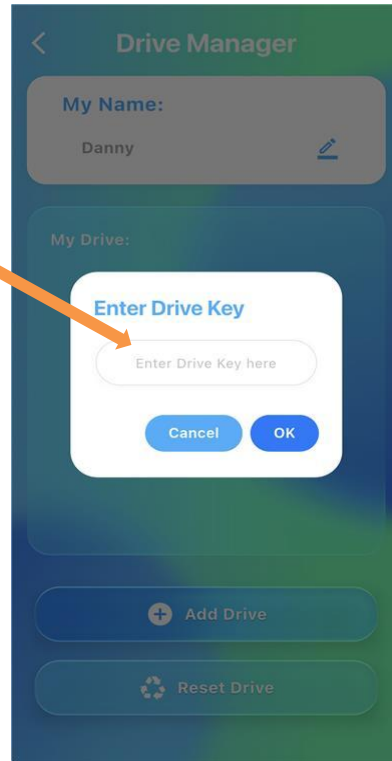
Step 1. Tap **Drive Manager**, and then tap **Reset Drive**



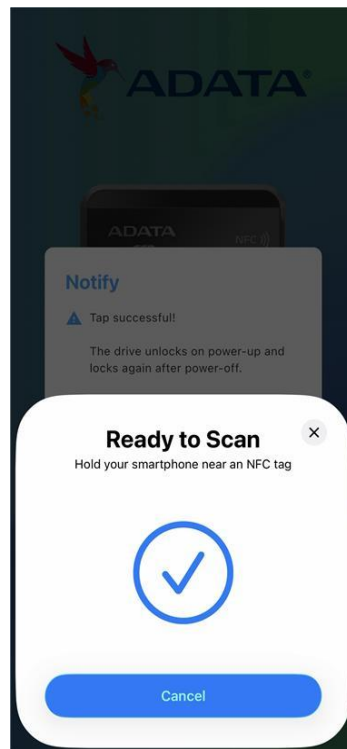
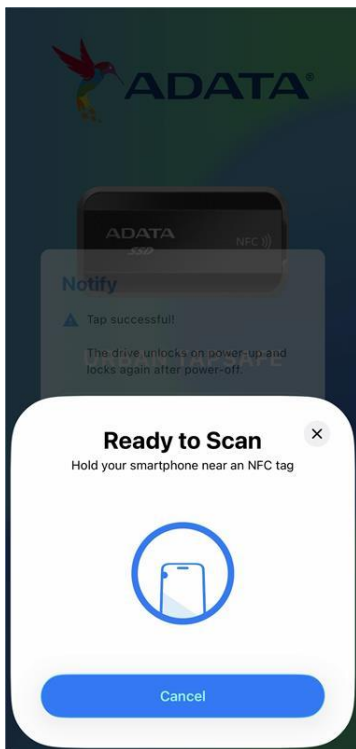
Step 2. Input the **Drive Key serial number** from the sticker inside the clip and tap **Yes**



Drive Key : XXXXXXXXXX



Step 3. With the drive powered, pairing it with your phone. The LED will flash rapidly





Step 4. When the flashing stops, the device is reset to factory defaults

Step 5. Re-formatting: Plug the drive to PC, go to Windows Disk Management, locate the drive, and format it for use